

ACCESSIBILITY STATEMENT

24 SEVRES is committed to making its website accessible in accordance with Article 47 of Law No. 2005-102 of February 11, 2005.

To this end, he implements the following strategy and actions:

- Conduct an accessibility compliance audit according to the General Accessibility Improvement Framework (RGAA) version 4.1 in 2026
- The implementation of a multi-year accessibility plan and its three-year action plan are underway and will be published soon.

This accessibility statement applies to the website:

STATE OF COMPLIANCE

24s.com and the 24S application are not in compliance with the General Accessibility Improvement Framework (RGAA) because a compliance audit has not been conducted.

This statement was issued on 10/10/2025

FEEDBACK AND CONTACT

If you are unable to access content or a service, you can contact the website administrator to be directed to an accessible alternative or obtain the content in another form.

- Send a message: hello@24s.com

REMEDIES

This procedure is to be used in the following case.

You have reported an accessibility issue to the website manager that prevents you from accessing content or one of the services, and you have not received a satisfactory response.

- Write a message to the Defender of Rights (<https://formulaire.defenseurdesdroits.fr/>)
- Contact the Defender of Rights delegate in your region (<https://www.defenseurdesdroits.fr/saisir/delegues>)
- Send a letter by mail (free, do not put a stamp)

Defender of rights
Free response 71120
75342 Paris CEDEX 07